VALLEY HEALTH TEAM
LIVE BETTER. VIVE MEJOR.

Notice of Data Security Incident

Valley Health Team ("Valley Health") is notifying individuals of a data security incident that may have affected their health information. Valley Health takes the privacy and security of all information seriously and apologizes for any concern or inconvenience this incident may cause.

What Happened? On August 14, 2026, Valley Health became aware of possible unauthorized access to its computer network. As soon as it learned of the issue, Valley Health immediately initiated its incident response protocols, took steps to secure its systems, and engaged cybersecurity experts to assist with the investigation. Valley Health reviewed the affected files to identify the individuals and information involved and determined that certain individuals' information was among the data affected.

What Information Was Involved? The information stored on the affected systems may have included individuals' names and certain personal and/or protected health information. The specific information involved varies by individual and is described in the notification letters being sent to impacted individuals.

What We Are Doing. Valley Health Team had security safeguards in place at the time of this incident and regularly evaluates and enhances its cybersecurity program to address the evolving cybersecurity threat environment. Following this event, Valley Health Team conducted a comprehensive review of our systems and security controls and implemented additional measures to further strengthen our ability to monitor, detect, and respond to cybersecurity threats. Valley Health is notifying impacted individuals by mail. These letters provide additional information about the incident, describe the complimentary credit monitoring and identity theft protection services being offered for 12 months at no cost, and recommend steps that individuals can take to safeguard their information.

What You Can Do. Individuals should remain vigilant in reviewing their financial account statements and credit reports over the next 12 to 24 months and notify their financial institution if they become aware of fraudulent or irregular activity. For more information about protecting your identity, visit the Federal Trade Commission's identity theft and online security resources at https://consumer.ftc.gov/identity-theft-online-security.

For More Information: If you believe you may have been affected or have any questions, please call Valley Health's dedicated toll-free number at 855-228-4795. This line will remain active for at least 90 days from the date of this posting and will be available Monday through Friday, from 8:00 a.m. to 8:00 p.m. Pacific Time, excluding holidays.

The confidentiality, privacy, and security of the information entrusted to Valley Health are among its highest priorities. Valley Health sincerely regrets any concern or inconvenience this incident may cause.

Best regards,



Soyla A. Reyna-Griffin
Chief Executive Officer